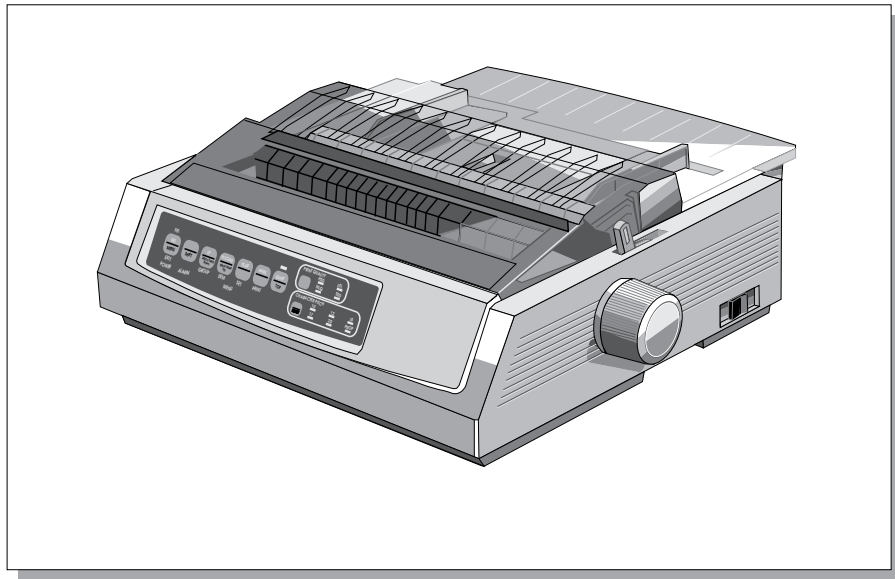


# ML 3320/3321



Every effort has been made to ensure that the information in this document is complete, accurate, and up-to-date. Oki assumes no responsibility for the results of errors beyond its control. Oki also cannot guarantee that changes in software and equipment made by other manufacturers and referred to in this guide will not affect the applicability of the information in it. Mention of software products manufactured by other companies does not necessarily constitute endorsement by Oki.

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Epson is a registered trademark of Epson America, Inc.

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**Energy Star**



As an Energy Star Partner, Oki has determined that this product meets the Energy Star guidelines for energy efficiency.

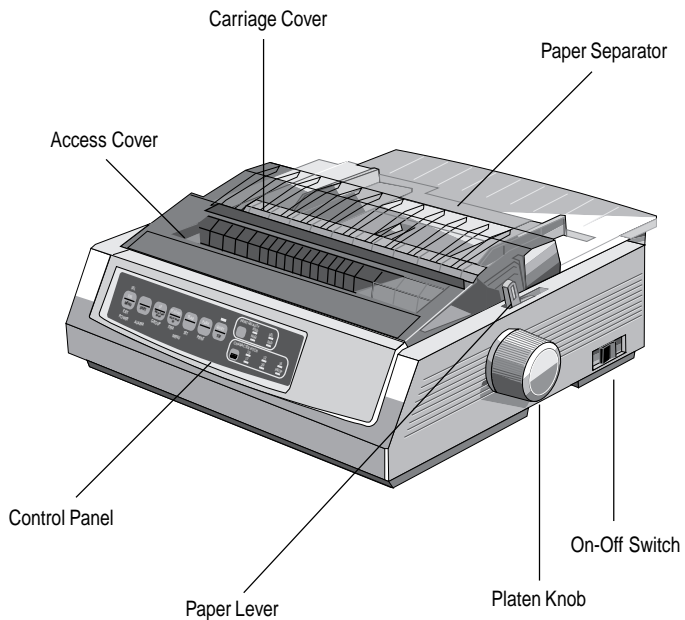
## Safety

Your Oki printer has been carefully designed to give you years of safe, reliable performance. As with all electrical equipment, there are a few basic precautions you should take to avoid hurting yourself or damaging the printer:

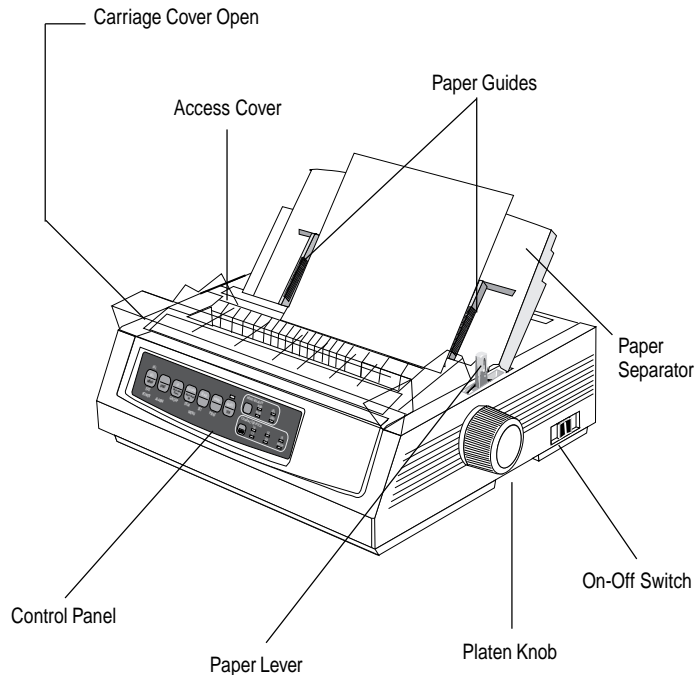
- Read the setup and operating instructions in this manual carefully. Be sure to save it for future reference.
- Read and follow all warning and instruction labels on the printer itself.
- Unplug the printer before you clean it. Use only a damp cloth; do not use liquid or aerosol cleaners.
- Place your printer on a firm, solid surface. If you put it on something unsteady, it might fall and be damaged; if you place it on a soft surface, such as a rug, sofa, or bed, the vents may be blocked, causing it to overheat.
- To protect your printer from overheating, make sure no openings on the printer are blocked. Do not put the printer on or near a heat source, such as a radiator or heat register. If you put the printer in any kind of enclosure, make sure it is well ventilated.
- The printhead can get quite hot when it has been printing for a length of time. Do not touch the printhead until it has had a chance to cool off.
- Do not use your printer near water, or spill liquid of any kind into it.
- Be certain that your power source matches the rating listed on the back of the printer. If you are not sure, check with your dealer or with your local power company.
- Your printer has an earthed, 3-pin plug as a safety feature, and it will only fit into an earthed outlet. If you can not plug it in, chances are that you have an older, non-earthed outlet; contact an electrician to have it replaced with an earthed outlet. Do *not* use an adapter to defeat the earthing.
- The outlet into which you plug your printer must remain easily accessible at all times.
- To avoid damaging the power cable, do not put anything on it or place it where it will be walked on. If the cable becomes damaged or frayed, replace it immediately.
- If you are using an extension cable or power strip with the printer, make sure that the total of the amperes required by all the equipment on the extension is less than the extension's rating. Generally, the total ratings of all equipment plugged into any one power line should not exceed 15 amperes. Don't exceed this unless you know that the power line your equipment is plugged into has a rating above 15 amperes.

- Do not poke anything into the ventilation slots on the sides of the printer; you could get a shock or cause a fire.
- Aside from the routine maintenance described in this handbook, do not try to service the printer yourself; opening the cover may expose you to shocks or other hazards. Do not make any adjustments other than those outlined in the handbook, you might cause damage requiring extensive repair work.
- If anything happens that indicates that your printer is not working properly or has been damaged, unplug it immediately and contact your dealer. These are some of the things to look for:
  - The power cable or plug is frayed or damaged.
  - Liquid has been spilled into the housing, or the printer has been exposed to water.
  - The printer has been dropped or its cabinet has been damaged.
  - The printer does not function normally when you are following the operating instructions.

## Getting to Know Your Printer



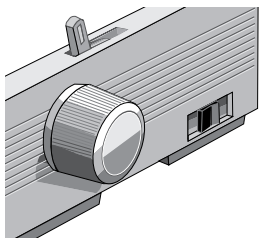
**Set up for Rear Feed of Continuous Forms**



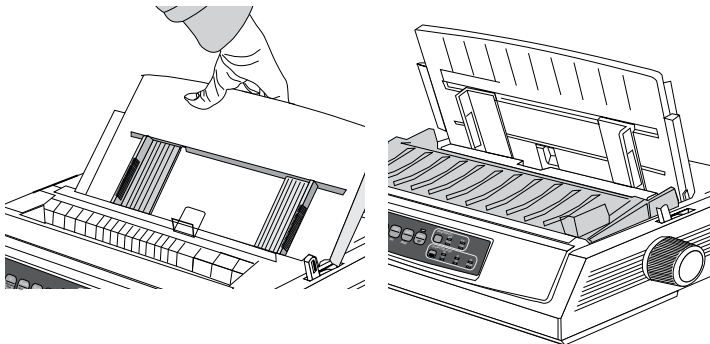
**Set up for Single-Sheet Feed**



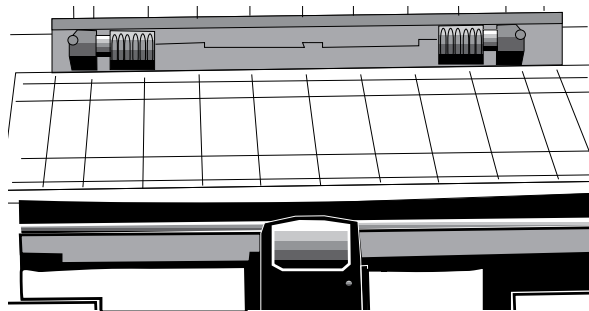
1. Move the paper lever to the position marked “REAR.”



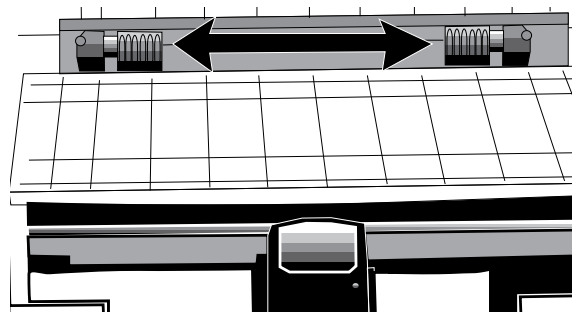
2. Grasp the paper separator, lift it slightly, pull back on it, then swing it forward.



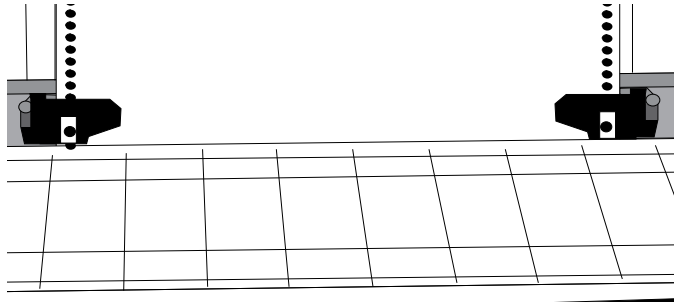
3. Pull up on the lock levers and open the tractor covers.



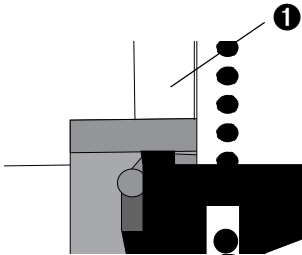
4. Move the right tractor over to fit the width of the paper.



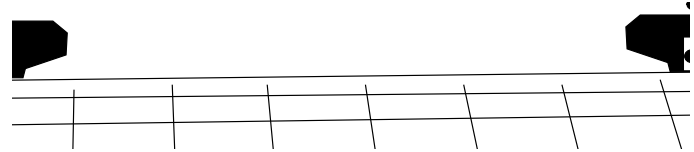
5. Place the first two holes in the paper over the tractor pins on either side and close the tractor covers.



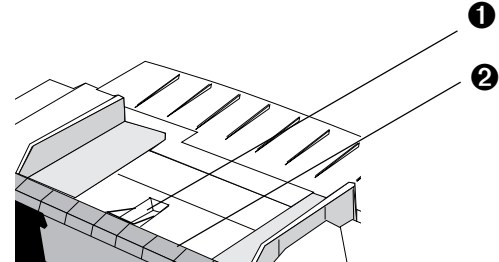
6. Move the left tractor to align the edge of the paper with the appropriate reference mark (❶), and push back the lock lever.



7. Adjust the right tractor to centre the paper holes on the pins, and push back the lock lever.



8. Lower the paper separator and place the wire guide (❶) on the pull-up roller assembly (❷).



9. Press **FF/LOAD**. The paper feeds into the printer.

*Note: The standard setting for the Top of Form (where the printing begins) is 2.54cm down from the top of the page. To change the setting, see page 9.*

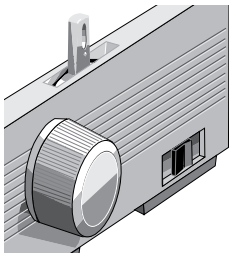


## Loading Single Sheets (Top Feed)

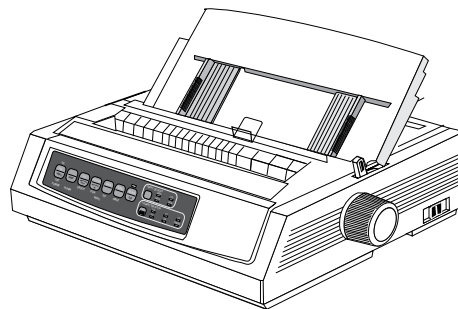
Use the single-sheet path for letterhead stationery, memos, and individual envelopes. It is recommended for printing graphs and charts because it provides the most accurate control of the paper.

**Note:** *If you have continuous-form paper in the path, press the PARK button to remove it before loading single sheets.*

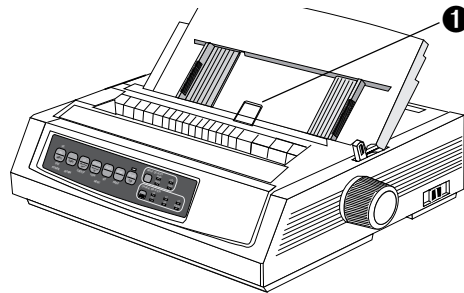
1. Make sure the printer is on and deselected (SEL light off).
2. Place the paper lever in the position marked “TOP:”



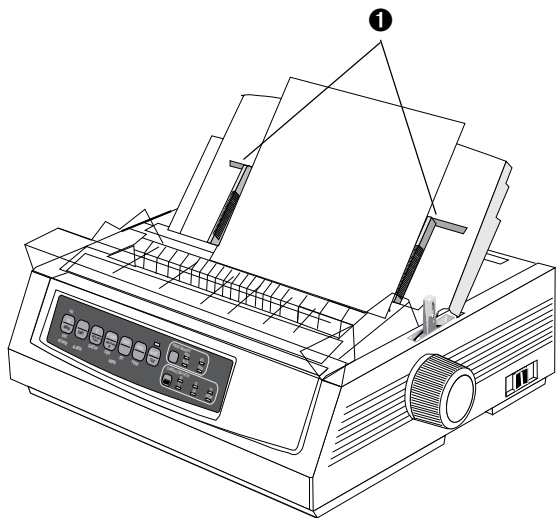
3. Open the carriage cover and lift the paper separator to the single-sheet position.



4. Make sure the wire feed guide (❶) is in the paper separator.



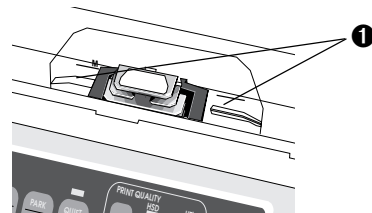
5. Adjust the paper feed guides (❶) for the width of the paper and place a sheet of paper in the separator. The paper will feed into the printer.



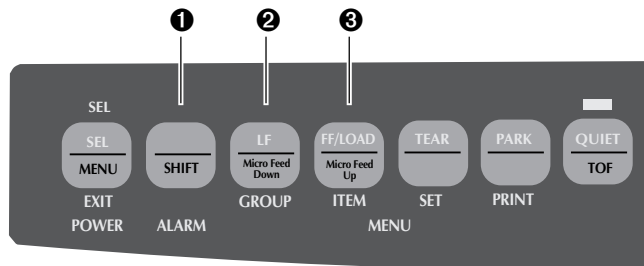
**Note:** *The standard setting for the Top of Form (where the printing begins) is 2.54cm down from the top of the page. To change the setting, see the next column.*

## Setting the Top of Form (TOF)

When setting the Top of Form, use the red line (❶) on the paper shield as a reference:



1. Make sure the printer is deselected (SEL light off).
2. Press and hold **SHIFT** (❶), then:
  - ➡ Press **LF** (❷) to move Top of Form higher on page
  - ➡ Press **FF/LOAD** (❸) to move Top of Form lower on page



3. Press **SEL** to re-select the printer.



### Temporarily Changing the Top of Form Setting

To set the Top of Form position lower for one page only:

1. Press **SEL** to deselect the printer.

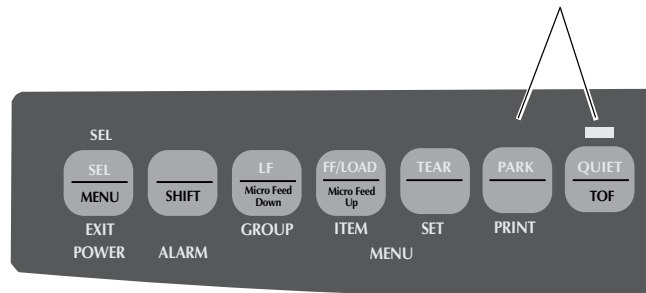


2. Press **LF** to change the position of the Top of Form.



### Resetting the Top of Form to the Standard Setting

1. Turn the printer off.
2. Hold **PARK + QUIET/TOF** while turning the printer back on.



*Note: This setting will not apply to any following pages.*

## Switching Paper Paths

### To switch from continuous-forms to single-sheet feed:

1. Tear off any printed pages.
2. Press **PARK**.
3. Move the paper separator to the single-sheet feed position.
4. Place the wire feed guide in the paper separator.
5. Move the paper lever to the position marked “TOP.”
6. Place a sheet of paper in the paper separator.

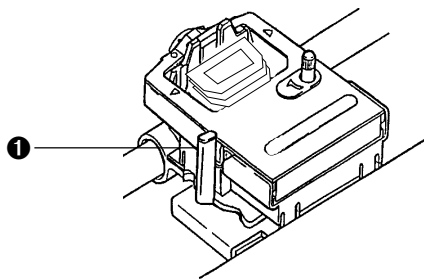
### To switch from single-sheet feed to continuous forms:

1. Press **FF/LOAD** to remove the single-sheet paper.
2. Lower the paper separator into the continuous-forms position and swing the wire feed guide over onto the pull-up roller.
3. Move the paper lever to the position marked “REAR” or “BOT,” as appropriate.
4. Load continuous-form paper, then press **FF/LOAD**.

## Setting the Printhead Gap

The printhead gap is the distance between the printhead and the platen. To adjust the gap, open the access cover and move the blue lever (❶) to the recommended setting from the table below.

*Note: It is recommended that the printer be switched off prior to removing the access cover.*



Media	Setting	Media	Setting
45-75g/m <sup>2</sup> paper	1	2-part form (w/carbon)	3-4
75-90g/m <sup>2</sup> bond paper	2	3-part form (w/carbon)	4-5
Labels	3-4	4-part form (w/carbon)	5
Envelopes	5		

## Running the SelfTests

### Font Sample Test

*To run the test:* Turn the printer off, then press and hold **LF** while turning the printer on.



*To stop the test:* If you wish to stop the test before it is complete, press **SEL**.

### ASCII Test

*To run the test:* Turn the printer off, then press and hold **QUIET** while turning the printer on.



*To stop the test:* Press **SEL**.

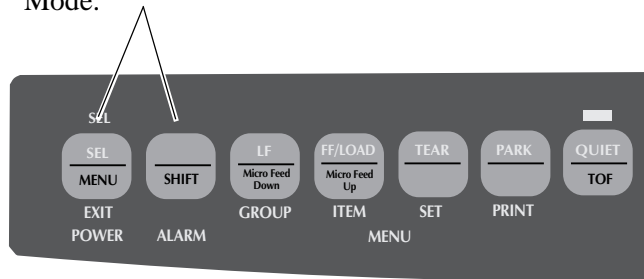
## Selecting an Emulation

Your printer has three emulations:

- Epson® FX
- IBM® Proprinter III
- MICROLINE® Standard

The printer comes set for the IBM Proprinter III emulation. To change to one of the other emulations:

1. Make sure paper is loaded.
2. Deselect the printer (**SEL** light off, press **SEL** key).
3. Press **SHIFT** + **SEL**: the printer will enter the Menu Mode.



4. Press **LF**.



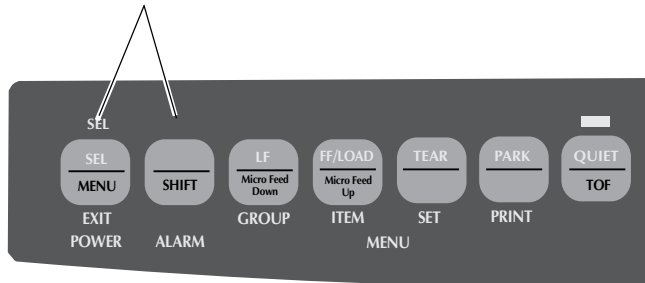
The following line will print:

**Printer Control    Emulation Mode    IBM PPR**

5. Press **TEAR** consecutively until the emulation you wish to select prints in the right-hand column.



6. Press **SHIFT** + **SEL** to save your setting and exit the Menu Mode.



## Selecting a Printer Driver

Before you can use your printer with software, you must enter the software and select the correct printer driver. If you have the wrong driver selected, you will see strange characters, incorrect fonts, etc.

***Important!*** See your software documentation for information on how to select a printer driver.

## Printer Drivers

The drivers below are listed by *decreasing* compatibility with your printer: use one as close to the top of the list as possible.

IBM Proprinter III	Epson FX	Microline Standard
ML3320/1 IBM	ML3320/1 Epson	Microline 320/321
IBM Proprinter III	Epson FX286e	Microline 320/321
IBM Proprinter II	Epson FX 850/1050	Microline 320/321
IBM Proprinter	Epson FX 86/286	Microline 292/293
IBM Graphics Printer	Epson FX	Microline 192/193
	Epson FX800/1000	Microline 182/183

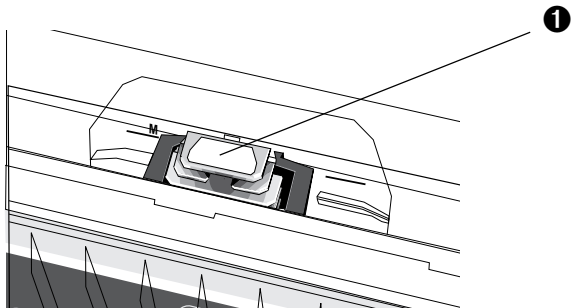
## Maintenance

### Replacing the Ribbon Cartridge

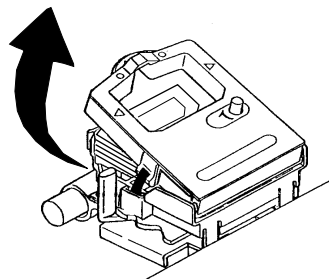
*Note: For the best results, use genuine Oki ribbons.*

1. Make sure the printer is turned OFF.
2. Centre the printhead (❶).

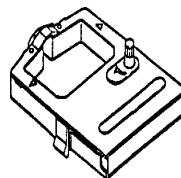
**Caution! The printhead may be HOT!**



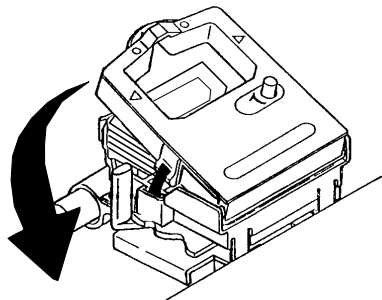
3. Remove and discard the used ribbon cartridge.



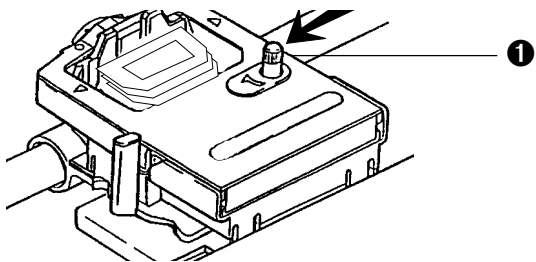
4. Unpack the new ribbon cartridge.



5. Install the new ribbon cartridge.



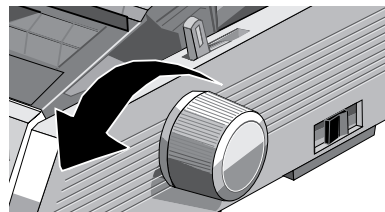
6. Turn the knob (1) in the direction of the arrow to take up any ribbon slack.



## Clearing Paper Jams

### Rear-Feed Jams

1. Turn the printer OFF and use the platen knob to back the paper all the way out.

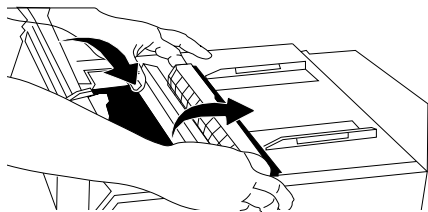


2. Open the access cover, and remove the pull-up roller assembly.

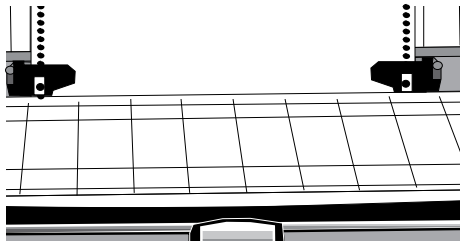




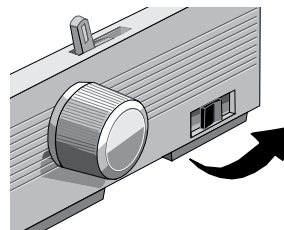
3. Remove any torn pieces of paper.
4. Replace the pull-up roller assembly, and close the access cover.



5. Reload paper.



6. Turn the printer on.



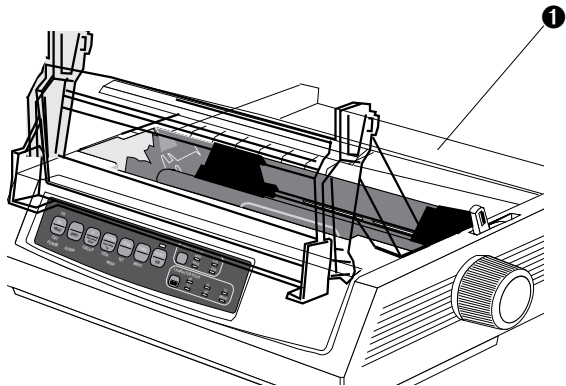
7. Press **FF/LOAD**.



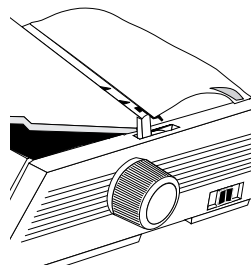
## Correcting Repetitive Rear-Feed Jams

If the paper keeps jamming, you probably have bits of paper stuck in the paper path.

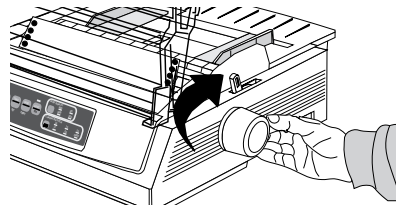
1. Perform steps 1 through 3 under “Rear-Feed Jams.”
2. Grasp the paper separator (❶), lift it slightly, pull back on it, then swing it forward.



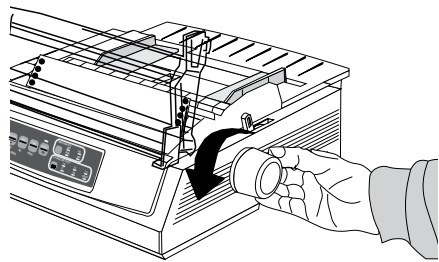
3. Fold some continuous-form paper over three times to make a page four sheets thick, load it on the tractors and close the covers.



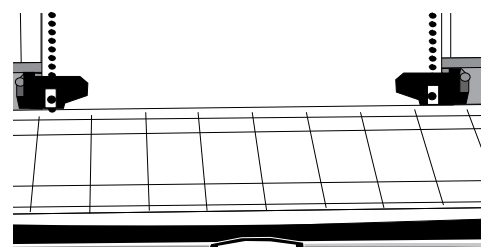
4. Swing the paper separator over, and use the platen knob to draw the quadruple-thick page around the platen: this brings out any jammed bits of paper.



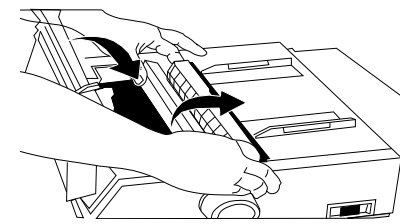
- 5. Remove the paper pieces, and use the platen knob to back the paper out.



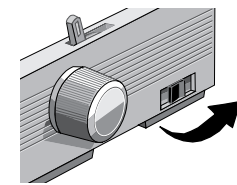
- 6. Swing the paper separator over, reload regular paper, and lower the paper separator back into place.



- 7. Replace the pull-up roller assembly, and close the access cover.



- 8. Turn the printer on.

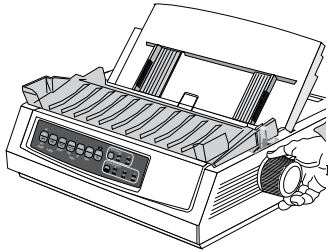


- 9. Press **FF/LOAD**.

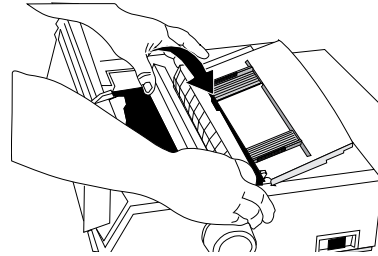


## Single-Sheet Jams

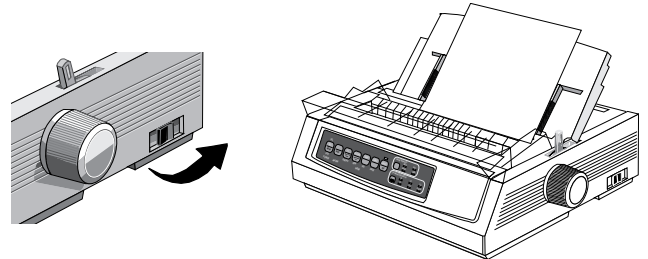
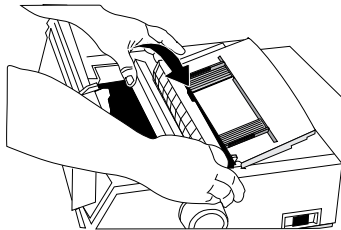
1. Turn the printer off.
2. Use the platen knob to back the jammed paper out.



4. Remove any torn pieces from around the carriage.
5. Reinstall the pull-up roller assembly, and close the access cover.



3. Open the access cover and remove the pull-up roller assembly.
6. Turn the printer on, and reload paper.

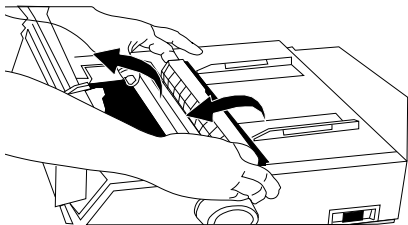


## Cleaning the Housing

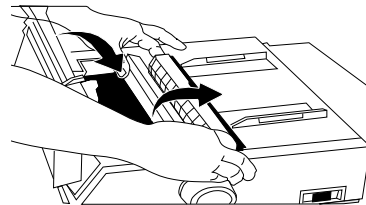
You should clean the printer every six months (or after about 300 hours of operation).

**Note:** *Never use solvents or strong detergents on the cabinet: they could damage the housing.*

1. Turn the printer off, and remove any paper from the path.
2. Open the access cover, remove the pull-up roller assembly.



4. Reinstall the pull-up roller assembly, and close the access cover.



3. Use a clean, dry cloth to dust around the carriage shaft and platen. Remove any loose bits of paper.

## Troubleshooting

**Problem:** *Nothing happens when I turn on the printer.*

**Solution:** Check the power cable connection and power outlet to your printer. If you are using a power strip, make sure it is turned on, and that the fuse has not blown nor the circuit breaker tripped.

**Problem:** *The printer does not print when data is sent.*

**Solutions:**(1) Is the SEL light on? If not, press the SEL key.

(2) Check that the interface cable is securely connected to both the printer and the computer.

(3) If you have the optional serial interface board installed, check to be sure that it is firmly seated in the printer.

**Problem:** *I'm getting strange symbols, incorrect fonts, etc., when I try to print a document.*

**Solution:** (1) Check to be sure that the printer driver you have selected in your software matches the printer emulation. (Press SHIFT and SEL keys, then press GROUP key: this will print a line showing the emulation you have selected.)

(2) If you have embedded any printer commands in your software, check to be sure that you entered them correctly.

**Problem:** *I've installed a new ribbon and the printing is smeared and streaked.*

**Solution:** The ribbon shield is either loose or missing. Remove the ribbon cartridge and check the clear plastic ribbon shield: if it's loose, secure it in place, if it is missing, find it and reinstall it.

**Problem:** *The ALARM light is on and the Character Pitch 15 light is flashing.*

**Solution:** This indicates a paper jam. Press the SEL key and correct the paper jam situation ( see “Clearing Paper Jams” earlier in this manual).

**Problem:** *The ALARM light is on and the Character Pitch 10 light is flashing.*

**Solution:** This indicates that the paper lever is set at the wrong position for the paper you are trying to use: move it to the proper setting.

**Problem:** *The ALARM light is blinking.*

**Solution:** Try turning the printer off and then back on again. If the light still blinks, call for service.

**Problem:** *The printer needs paper, but the ALARM light is not on and I can't load the paper.*

**Solution:** Press and release the SEL key, then hold the SHIFT key and press the RESET (CHARACTER PITCH) key: this resets the printer.

**Problem:** *My word processor files don't print the way I have the menu and front panel set.*

**Solution:** Before sending a file to the printer, many word processors send either an “initialisation string” or an I-Prime signal to the printer. The initialisation string contains codes that override the panel and menu settings.

To change your printer to ignore the reset code, enter the Menu Mode, go down to the Set-Up group and change the setting for Reset Inhibit to Yes (see Menu Mode later in this manual).

The I-Prime signal will automatically override any front panel settings you have made. To eliminate this problem, enter the Menu Mode, go down to the Parallel Interface group and change the setting for I-Prime to Invalid (see Menu Mode later in this manual).

**Problem:** *The Print Quality and Character Pitch keys on the front panel won't work.*

**Solution:** The Operator Panel Function in the printer menu can be used to disable these buttons. If the printer is part of a customised system or if it is used by a number of people, the system manager may have used this option to make sure the printer is always set properly.

**Problem:** *Continuous-form paper is sticking to the paper separator.*

**Solution:** In cold dry weather, static charges can build up and make the paper cling to the paper separator. Try moving the paper guides together so that the paper rests on the guides rather than on the separator.

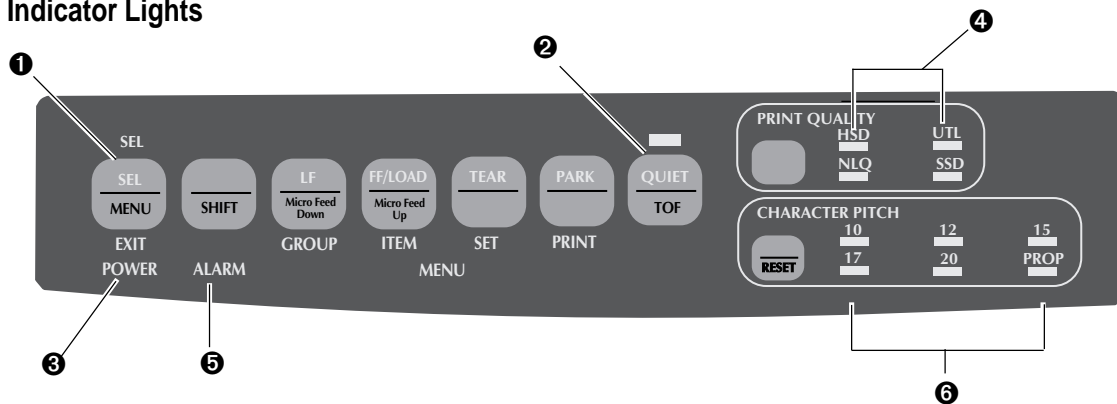
**Problem:** *Ink smears on paper.*

**Solution:** This may be caused by excessive printhead travel from the centring position when printing narrow columns. Set Centring Position to MODE 1. On ML3321 also try MODE 2. (See Menu Mode).



## Using Your Printer

### Print Mode: Indicator Lights



**❶ SEL** ..... Glows = printer selected, ready to receive data  
Flashes = printer in Print Suppress Mode  
Not lit = printer deselected (can't receive data)

**❷ QUIET** ..... Glows = printer in Quiet state.

**❸ POWER** ..... Glows = printer turned on.

**❹ PRINT QUALITY** ..... Indicates print quality selected.

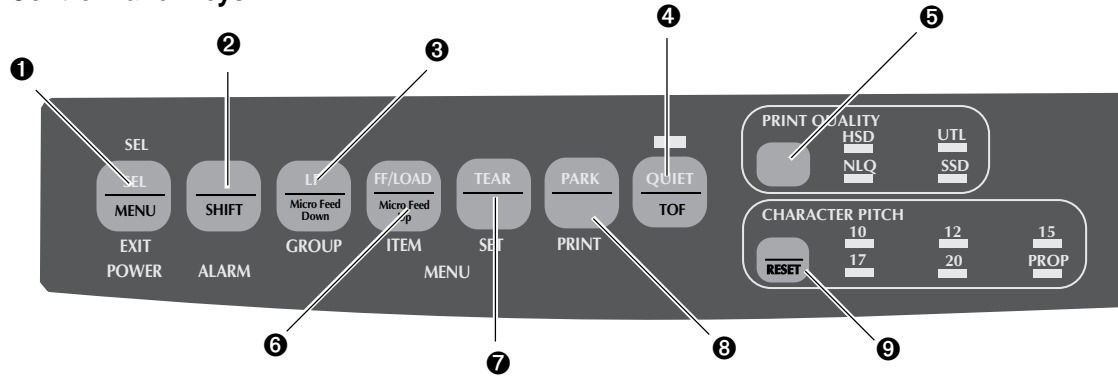
**❺ ALARM** ..... Glows = error condition exists:

- *out of paper* if no other lights are blinking
- *paper jam* if 15 cpi light is also blinking
- *paper lever is set to wrong position* if 10 cpi light is also blinking.

Blinks = error condition. Turn printer off, then on;  
if the light still flashes, contact your service dealer.

**❻ 10/12/15/17/20/PROP** ..... Indicate character pitch selected.

## Print Mode: Control Panel Keys



❶ **SEL** ..... Selects/deselects printer. When held on power up, engages the Menu Mode.

❷ **SHIFT** ..... Press and hold while pressing another switch to engage the alternate function for that switch (e.g. “Micro Feed Down” for the LF key).

❸ **LF** ..... Moves paper up one line: press and hold for repetitive line feeds. When held on power up, activates the Font Test

❹ **QUIET** .... Turns Quiet Mode on and off. When held on power up, activates the Rolling ASCII Test.

❺ **PRINT QUALITY** ..... Selects the print quality.

❻ **FF/LOAD** ..... Loads/ejects single sheet of paper; moves continuous-form paper to print position.

❼ **TEAR** ..... Moves continuous-form paper up for tear-off or back down for printing.

❽ **PARK** ..... Retracts continuous-form paper from the path

❾ **CHARACTER PITCH** .... Selects the character pitch. Used with the SHIFT key to reset the printer.

## Selecting the Print Quality

*Important! Front panel settings for print quality and character pitch can be overridden by software commands. The lights will always reflect the printer's state.*

Press **PRINT QUALITY** to select:

### *NLQ: Near Letter Quality*

- Highest quality, slowest speed
- Courier or Gothic fonts
- Recommended for correspondence

### *UTL: Utility*

- Medium quality, medium speed
- Gothic font only
- Recommended for internal documents and high-volume data.

### *HSD: High Speed Draft*

- Lower quality, faster speed
- Gothic font only
- Recommended for preliminary drafts.

### *SSD: Super Speed Draft*

- Lowest quality (12 cpi only), fastest speed
- Gothic font only
- Recommended for fastest output of preliminary drafts.

*In order to use Super Speed Draft (SSD), you must enter the Menu Mode and make changes:*

1. Press **SHIFT + SEL**.
2. Press **GROUP** twice.
3. Press **ITEM**.
4. Press **SET** until DRAFT appears as the setting for the Print Mode.
5. Press **ITEM**.
6. Press **SET** (SSD appears as the setting for the Draft Mode).
7. Press **SHIFT + SEL** key to exit the Menu Mode and save your changes.

## Selecting the Character Pitch

Press **CHARACTER PITCH** to select the width of characters in characters per inch:

### *10 cpi*

- Recommended for standard text
- Not available for SSD

### *12 cpi*

- Recommended for standard text.
- Yields more text per page.

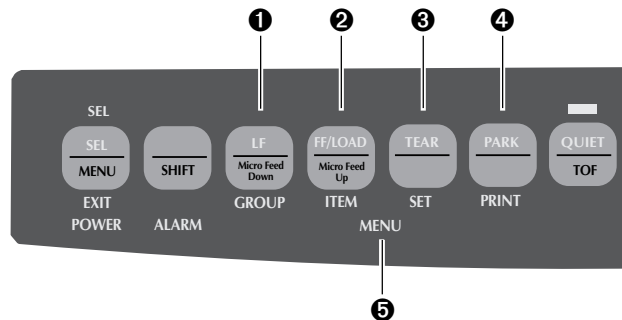
### *17.1 cpi, 20 cpi*

- Smallest print
- Recommended for spreadsheets
- Not available for SSD.

### *PROP*

- Proportional spacing
- Recommended for documents where you want a more polished appearance.
- Available only for NLQ.

## Menu Mode: Control Panel



- 1 GROUP key ...** Prints the next Group in the Menu. With the SHIFT key, prints the previous Group.
- 2 ITEM key .....** Prints the next Item in the Group. With the SHIFT key, prints the previous Item in the Group.
- 3 SET key .....** Prints the next Setting for an Item. With the SHIFT key, prints the previous Setting for an Item.
- 4 PRINT key .....** Prints a copy of all the Menu settings. With the SHIFT key, prints the current settings for the Group selected.
- 5 MENU light ....** Glows when the printer is in the Menu Mode.

## Entering and Exiting the Menu Mode

To enter or exit the Menu Mode, hold **SHIFT** while pressing **SEL**.

### Resetting the Menu

To reset the Menu to the standard settings:

1. Turn the printer off.
2. Press **SEL** + **LF** while turning the printer on.

### Printing the Menu Settings

1. Make sure paper is loaded in the printer.
2. Enter the Menu Mode (**SHIFT** + **SEL**).
3. Press **PRINT** (PARK).

*Note: To print out a listing of the settings for all menu items, regardless of the emulation selected or the accessories installed, enter the Menu Mode, then press **SHIFT** + **PRINT QUALITY**.*

## Changing the Menu Settings

1. Press **SHIFT** + **SEL** to enter the Menu Mode.
2. Use the **GROUP**, **ITEM** and **SET** keys to make your changes:
  - Press **GROUP** successively until the Group you wish to change appears in the first column.
  - Press **ITEM** until the Item you wish to change appears in the second column.
  - Press **SET** until the setting you want appears in the third column.
3. Press **SHIFT** + **SEL** to exit the Menu Mode and save your settings.

*Important! If you turn the printer off without first exiting the Menu Mode, the changes you have made will be lost.*

## Summary of Menu Settings

The table below shows the items which may appear in the menu. Settings which are engaged at the factory (defaults) are set in **bold italic**. Some groups or entries will only appear when a specific emulation is engaged, as noted.

<i>Group</i>	<i>Item</i>	<i>Setting</i>
Printer Control	Emulation Mode	<b>IBM PPR</b> , EPSON FX, ML
Font	Print Mode	<b>Utility</b> , NLQ Courier, NLQ Gothic, DRAFT
	Draft Mode	<b>HSD</b> , SSD
	Pitch	<b>10 cpi</b> , 12 cpi, 15 cpi, 17.1 cpi, 20 cpi
	Proportional Spacing	<b>No</b> , Yes
	Style	<b>Normal</b> , Italics
	Size	<b>Single</b> , Double
Symbol Sets	Character Set	Set I, Set II, Standard*, <b>Line Graphics*</b> , Block Graphics*
	Language Set	<b>ASCII</b> , French, German, British, Danish I, Swedish I, Swedish II, Swedish III, Swedish IV, Italian, Spanish I, Japanese, Norwegian, Danish II, Spanish II, Latin American, French Canadian, Dutch, TRS 80, Turkish, Swiss I, Swiss II, Publisher Slashed, <b>Unslashed</b>
	Zero Character	<b>USA</b> , Serbo Croatic II, Canada French, ECMA-94, Multilingual, Windows East Europe, Portugal, Windows Greek, Norway, Latin 5 (Windows Turkey), Baltic 774, Windows Cyrillic, East Europe Latin II-852, Cyrillic I-855, Hungarian CWI, Turkey 857, Ukrainian, Cyrillic II-866, ISO Latin 6, Greek_869, Hebrew NC (862), Kamenicky (MJK), Hebrew OC, Greek_437, Windows Hebrew, Greek_437 CYPRUS, Windows Baltic, Turkey, Bulgarian, Polska Mazovia, Greek_928, ISO Latin 2, Serbo Croatic I
	Code Page	
	Slashed Letter O	<b>No</b> , Yes

\* *Appears only when the MICROLINE Standard emulation is selected.*

<i>Group</i>	<i>Item</i>	<i>Settings</i>
Rear Feed	Line Spacing Form Tear-Off Skip Over Perforation Page Width (ML3321 only) Page Length	<b>6 LPI</b> , 8 LPI <b>Off</b> , 500 mS, 1 sec, 2 sec <b>No</b> , Yes <b>13.6"</b> , 8" 11", 11-2/3", <b>12"</b> , 14", 17", 3", 3.5", 4", 5.5", 6", 7", 8", 8.5"
Bottom Feed	Line Spacing Form Tear-Off Skip Over Perforation Page Width (ML3321 only) Page Length	<b>6 LPI</b> , 8 LPI <b>Off</b> , 500 mS, 1 sec, 2 sec <b>No</b> , Yes <b>13.6"</b> , 8" 11", 11-2/3", <b>12"</b> , 14", 17", 3", 3.5", 4", 5.5", 6", 7", 8", 8.5"
Top Feed	Line Spacing Bottom Margin Page Width (ML3321 only) Page Length Wait Time Page Length Control	<b>6 LPI</b> , 8 LPI <b>Valid</b> , Invalid <b>13.6"</b> , 8" 11", <b>11-2/3"</b> , 12", 14", 16.57", 3", 3.5", 4", 5.5", 6", 7", 8", 8.5" 500 mS, <b>1 sec</b> , 2 sec By MENU Setting, <b>By Actual Page Length</b>
Set-Up	Graphics 7 or 8 Bit Graphics* Receive Buffer Size Paper Out Override Print Registration  7 or 8 Bits Data Word*	<b>Bidirectional</b> , Unidirectional 8, 7 1 Line, <b>16K</b> , 28K <b>No</b> , Yes 0.25 mm Right, 0.20 mm Right, 0.15 mm Right, 0.10 mm Right, 0.05 mm Right, <b>0</b> , 0.05 mm Left, 0.10 mm Left, 0.15 mm Left, 0.15 mm Left, 0.15 mm Left <b>8</b> , 7

\* *Appears only when the MICROLINE Standard emulation is selected.*

<b>Group</b>	<b>Item</b>	<b>Settings</b>
Set-Up <i>continued</i>	Operator Panel Function Reset Inhibit Print Suppress Effective Auto LF Auto CR <sup>+</sup> Print DEL Code* SI Select Pitch (10 cpi) <sup>+</sup> SI Select Pitch (12 cpi) <sup>+</sup> Time Out Print Auto Select Centring Position	<b>Full Operation</b> , Limited Operation <b>No</b> , Yes <b>Yes</b> , No <b>No</b> , Yes <b>No</b> , Yes <b>No</b> , Yes <b>No</b> , Yes <b>17.1 cpi</b> , 15 cpi 20 cpi, <b>12 cpi</b> <b>Valid</b> , Invalid <b>No</b> , Yes <b>DEFAULT</b> , MODE 1, MODE 2***
Parallel I/F	I-Prime Pin 18 Auto Feed XT**	<b>Buffer Print</b> , Invalid, Buffer Clear <b>+5V</b> , Open <b>Invalid</b> , Valid

\* *Appears only when the MICROLINE Standard emulation is selected.*

<sup>+</sup> *Appears only when the IBM emulation is selected.*

\*\* *Applies only when the Epson emulation is selected.*

\*\*\* ML3321 only.



## Explanations of Menu Items

**7 or 8 Bits Data Word (ML).** If your computer system uses seven bits to make up each unit of data, change this setting to 7.

**7 or 8 Bit Graphics.** Choose the graphics your system uses: 7 or 8 dots in each column printed.

**Auto CR (IBM).** If you want the printer to automatically add a carriage return when a Line Feed is received at the end of a line, change the setting to Yes.

**Auto LF.** If your printout is consistently double spaced, select No; if it overprints, select Yes.

**Auto Feed XT (Epson).** If your system uses pin 14 of the parallel interface to control automatic line feed, change the setting to Valid.

**Auto Select.** If you always use the same Top of Form position, change the setting to Yes.

**Bottom Margin.** Change to Invalid if you want the printer to ignore the bottom margin setting. **Caution!** *This can cause loss of data and damage the printhead.*

**Centring Position.** Choose DEFAULT, Mode 1 or Mode 2.

**Character Set.** Choose IBM Set I or IBM Set II.

**Code Page.** Choose the Code Page character set you wish to use: USA (IBM 437), Canada French (IBM 863), Multilingual (IBM 850), Portugal (IBM 860), Norway (IBM 865), BRASC II, or Abicomp.

**Draft Mode.** Change to SSD if you wish to use the Super Speed Draft mode of printing. **Note:** *Print Mode must be set to DRAFT for this setting to be effective.*

**Emulation Mode.** Choose the printer emulation.

**Form Tear-Off.** Choose 500 mS, 1 sec, or 2 sec to turn the Form Tear-Off feature on and to set the time interval for the printer to wait before advancing the paper.

**Graphics.** Change to bidirectional graphics for faster printing: optimise the registration using the Print Registration menu item.

**I-Prime.** Determines what the printer will do when it receives the I-Prime signal from the host: Buffer Print prints out the buffer contents before resetting; Buffer Clear dumps the buffer contents immediately. Invalid causes the printer to ignore the I-Prime signal.

**Language Set.** Replaces certain standard symbols with special characters used in foreign languages.

**Line Spacing.** Change to 8 lpi to print more lines on a page.

**Operator Panel Function.** Change to Limited Operation to deactivate the PRINT QUALITY and CHARACTER PITCH buttons. This prevents these from being changed via the control panel when multiple people are using the printer.

**Page Length.** Selects the length of the paper you are using.

**Page Width (Model 3321 only).** Change to 8" to print on letter-size paper.

**Paper Out Override.** Senses when less than 1" (25 mm) of paper remains, and stops printing. Change to Yes to override the sensor. *Caution! This can cause loss of data and damage the printhead!*

**Pin 18.** Sets the signal on pin 18 to +5 volts or to open.

**Pitch.** Choose the character width, in character per inch (cpi).

**Print DEL Code (ML).** Change to Yes if you wish to print the DEL code (decimal 27) as a solid box.

**Print Mode.** Choose the quality and speed of printing.

**Print Registration.** Change the setting as required to obtain the best registration for bidirectional printing.

**Print Suppress Effective.** If your system uses the DC1 and DC3 codes for something other than the print suppress mode, change the setting to No.

**Proportional Spacing.** Change the setting to Yes to engage proportional spacing of characters.

**Receive Buffer Size.** Selects the amount of memory devoted to holding received data. Choosing 1 Line will tie up your computer while printing, but if you abort the print job, the printer will stop much sooner.

**Reset Inhibit.** Select Yes to prevent your software from resetting your printer's settings.

**SI Select Pitch, 10 cpi (IBM).** Sets the pitch to be engaged when the printer control panel is set for 10 cpi and the SI command is received.

**SI Select Pitch, 12 cpi (IBM).** Sets the pitch to be engaged when the printer control panel is set for 12 cpi and the SI command is received.

**Size.** Change to Double for double width and height printing.

**Skip Over Perforation.** Change to Yes if you want the printer to go to the next page when it comes within 1" (25 mm) of the bottom of the page. Keep it set to No if your software has its own page formatting controls.

**Slashed Letter O.** If set to Yes, capital and lower case slashed O (Ø and ø) will appear at locations 9Bh and 9Dh respectively in USA code page. If set to No, the characters “ç” and “ÿ” will appear at these locations.

**Style.** Change to italics if you want the printed characters to be slanted.

**Time Out Print.** If your software spends a long time processing between portions of data it feeds to the printer, change the setting to Invalid to keep your printer from inadvertently dumping the received data while it is waiting for more.

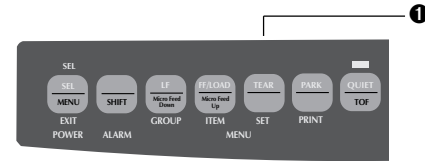
**Wait Time.** Sets the amount of time the printer will wait for more data before moving to the form tear-off position.

**Zero Character.** If you do not want the printer to use a slash to distinguish the number zero from the capital letter O, change the setting to Unslashed.

## Using the Printer's Features

### Tear Feature

Use this feature to advance continuous-form paper up to the tear position by simply pressing **TEAR** (❶).



**Note:** *The Tear Feature can not be used when the optional pull tractor is engaged.*

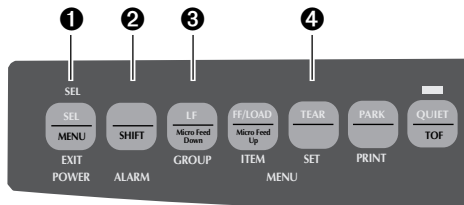
### Forms Tear-Off Feature

**Important!** *Never engage Forms Tear-Off when printing on labels!*

The Forms Tear-Off feature automatically moves continuous-form paper up to the tear position after the interval you select, then moves it back down again for printing when the printer receives more data.

This feature is normally turned off. To activate it:

1. Press **SHIFT** (②) + **SEL** (①).



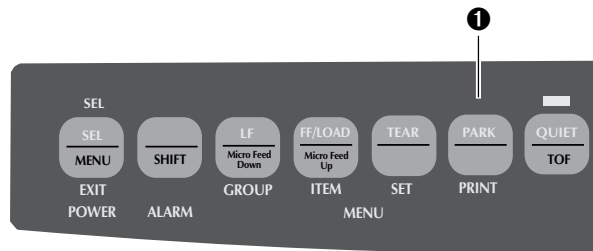
2. Press **GROUP** (③) until one of the following lines appears, depending on which paper feed you are using:

**REAR FEED Form Tear-Off OFF**  
**BOTTOM FEED Form Tear-Off OFF**

3. Press **SET** (④) until the time interval you wish to select appears in the third column.
4. Press **SHIFT** (②) + **SEL** (①) to exit Menu Mode and save the setting.

*Note: Some programs pause occasionally while sending data. If the pause is too long, the paper will advance to the tear-off position until more data is received. This extra paper movement can cause uneven print registration in graphics. If you have this problem, use the menu to turn off this feature.*

## Paper Park Feature



To retract rear-feed paper from the paper path, press **PARK** (①).

## Specifications

**Print Method** Impact dot matrix

**Printhead** 9 pins, 0.34mm diameter, thermal protection

**Print Speed**

<i>Mode</i>	<i>Characters per second</i>
Super Speed Draft (SSD)	435 cps
High Speed Draft (HSD)	387 cps
Utility (UTL)	290 cps
Near Letter Quality (NLQ)	72.5 cps

### Characters per Line (CPL)

<i>Setting</i>	<i>ML3320</i>	<i>ML3321</i>
10 cpi	80 cpl	136 cpl
12 cpi	96 cpl	163 cpl
15 cpi	120 cpl	204 cpl
17.1 cpi	137 cpl	233 cpl
20 cpi	160 cpl	272 cpl

**Emulations** Epson FX, IBM Proprinter III, and Oki Microline Standard co-resident

**Interface** Standard: Centronics parallel  
Optional: RS-232C serial

### Graphics Resolution

<i>Emulation</i>	<i>Maximum Resolution</i>
Epson/IBM	240 (H) x 216 (V) dpi
Oki ML Std.	288 (H) x 144 (V) dpi

### Resident Fonts

<i>Print Quality</i>	<i>Available Fonts</i>
Near Letter Quality	Courier, Gothic
Utility	Gothic
High Speed Draft	Gothic
Super Speed Draft	Gothic

**Bar Codes** Code 39, UPC A, UPC E, EAN 8, EAN 13, Interleaved 2 of 5, Code 128, Postnet

**Receive Buffer Size** 28K

## Reliability

<i>Parameter</i>	<i>Reliability</i>
Mean Time Between Failures (MTBF)	10,000 hours at 25% duty cycle and 35% page density
Mean Time to Repair (MTTR)	15 minutes
Printhead Life	200 million characters average in 10 cpi draft mode at 25% duty and 35% page density
Ribbon Life (on average, 10 cpi utility)	4 million characters

**Paper Width** Minimum: 76.2mm (3")  
Maximum, ML3320: 254mm (10")  
Maximum, ML3321: 406.4mm (16")

**Paper Weight** 45 to 90 g/m<sup>2</sup> (12 to 24 lb.)

**Paper Thickness** Rear Feed: 0.36mm (0.014") max.  
Bottom Feed: 0.44mm (0.017") max.

## Paper Specifications

<i>Paper Type</i>	<i>Feed</i>	<i>Weight</i>	<i>Width Range*</i>
Cut sheets	Top Only	58 - 90 g/m <sup>2</sup> (14 - 24 lb.)	ML3320: 182.9-215.9 (7.2" - 8.5") ML3321: 182.9 - 363.2mm (7.2 - 14.3")
Single-part continuous forms	Rear, Bottom	45 - 90 g/m <sup>2</sup> (12-24 lb.)	ML3320: 76.2-254mm (3" - 10") ML3321: 76.2-406.4mm (3" - 16")
Carbonless continuous forms	Rear, Bottom	34 - 41 g/m <sup>2</sup> (9 - 11 lb.)	ML3320: 76.2-254mm (3" - 10") ML3321: 76.2-406.4 (3" - 16")
Interleaf continuous forms	Rear, Bottom	Paper 38 - 45 g/m <sup>2</sup> (10 - 12 lb.) Carbon 34 g/m <sup>2</sup> (9 lb.)	ML3320: 76.2-254mm (76.2 - 254mm) ML3321: 76.2-406.4mm (3" - 16")
Labels	Bottom Only		ML3320: 3" - 10" (76.2 - 254mm) ML3321: 3" - 16" (76.2 - 406.4mm)

**Paper Specifications** *(continued)*

<i>Paper Type</i>	<i>Feed</i>	<i>Weight</i>	<i>Width Range*</i>
Envelopes, single feed	Top Only	24 lb. max. (90 g/m <sup>2</sup> )	165.1 - 241.3mm (6.5" - 9.5")
Envelopes, continuous feed, non-overlap	Bottom Only	24 lb. max. (90 g/m <sup>2</sup> )	165.1 - 241.3mm (6.5" - 9.5")
Card stock	Bottom Only	120 lb. max. (178 g/m <sup>2</sup> )	N.A.
Transparencies	Top Only	—	215.9 - 279.4mm (8.5" - 11")

**Dimensions (W x D x H)**

ML3320: 389 x 345 x 116 mm

ML3321: 430 x 345 x 116 mm

**Weight**ML3320: **7 Kg**ML3321: **9 Kg****Environmental Requirements**

<i>Parameter</i>	<i>Range</i>
Operating Temperature	41 to 104°F (5 to 40°C)
Storage Temperature	14 to 122°F (-10 to 50°C)
Operating Humidity	20 to 80% RH
Storage Humidity	5 to 95% RH

**Electrical Requirements** 240 volts ac (+10%, -14%),  
50/60 Hz (±2%)

This product complies with the requirements of the Council Directive 89/336/EEC on the approximation of the laws of the member states relating to electromagnetic compatibility.

*Specifications subject to change without notice.*

# Universal Serial Bus (USB) User's Guide

## System requirements

To use your printer through the printer's built-in USB port, you need the following minimum requirements:

Microsoft Windows 98, ME, 2000 or XP, pre-installed on PC equipped with a USB port; a shielded USB interface cable long enough to reach from Series A 4-pin location (computer) to Series B 4-pin (printer), not supplied. Microsoft Windows NT4.0 *does not* support USB.

Administrator privileges are necessary for installation on Windows 2000 and Windows XP.

### **CAUTION!**

*Under no circumstances attempt to use both parallel and USB ports simultaneously.*

## The USB Cable

You will need to obtain a certified USB cable from a reputable supplier or your Oki dealer.

A genuine cable displays the Trident symbol  on both connectors.

Using an inferior cable can cause printing problems and special cables are needed for longer runs than five metres.



*USB connectors*



## Connecting the USB Cable

*Due to the number of possible variants of operating systems it is not possible to describe every combination.*

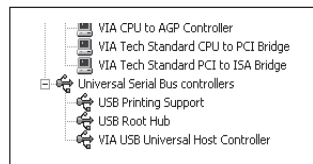
*Terminology may vary between Windows operating systems and some knowledge is assumed. If you are unsure how to proceed, you should consult your computer documentation or system manager for details. This example uses Windows 2000 Professional.*

1. Ensure the printer and computer are easily accessible and turn both units off. This is not strictly necessary but may prevent any problems being caused by the accidental dislodging of power or other cables.



USB Port

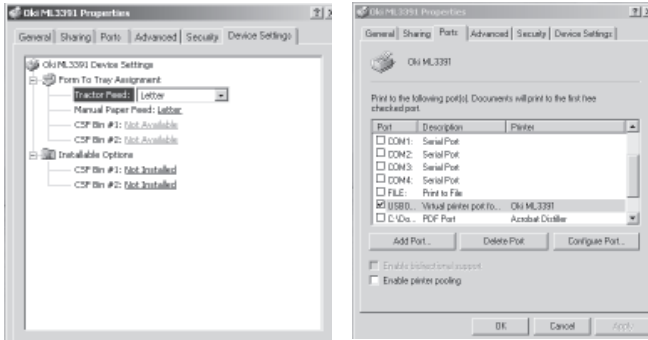
2. With the printer facing front, the USB port is situated on the left hand side at the rear of the printer. The small round connector on the top of the printer is for use by the cut sheet feeder connector (CSF).
3. Plug the B-Male connector into the USB port on the back of the printer.
4. Plug the A-Male connector into the computer's USB port or into a suitable USB hub.
5. Switch on both the computer and printer.
6. The printer will be identified immediately by the New Hardware Wizard and install itself in the Printer folder. An additional item, USB Printing Support will also appear in the Device Manager each time the printer is switched on and connected.



*Device Manager: part listing showing active USB connection*

7. Check that the default paper size has been correctly set by looking at the settings in the Settings > Printers folder. Under the printer's Properties > General tab, the current paper selection is shown. The printer picks up its initial setting from the Locale settings on the host computer.

The paper size can be altered by using the drop down arrow and selecting an alternative size.

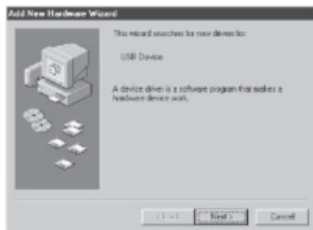


8. If the printer had formerly been used as a parallel or serial device and there is no output from the printer once a USB cable has been connected, check to see that the correct port has been selected. This information can also be found in the Properties folder but under the Ports tab. Amend as necessary.
9. If there are printing problems, check to see whether there is a USB connection active in the Control Panel. If there is no USB connection shown, you must install the hub.
10. Alternatively, there may be a problem if the printer is connected via a USB hub. Disconnect the printer cable from the hub and connect it directly to the computer.

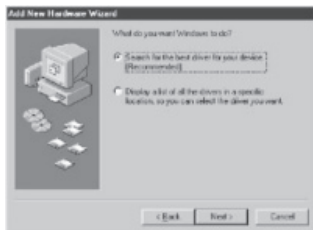
## Installing the USB driver

*Note: Installation of the Oki USB driver is only required for Windows 98. You may be called upon for your original Windows 98 CD. Please have this available.*

1. After the [Add New Hardware Wizard] window appears, click on [Next].



2. Select [Search for the best driver for my device (Recommended)] and click on [Next].

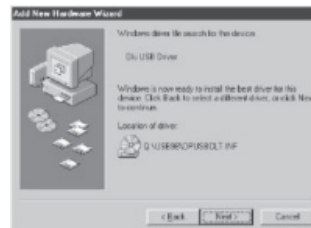


3. Insert the printer software CD-ROM disk into drive. Make sure the CD-ROM drive is checked and click on [Next]. After Windows finds the USB driver, click on [Next].

If Windows cannot automatically find the correct directory for some reason, select the second option,

*Display a list of all the drivers in a specific location . . .*

Select the directory on the CD where the drivers are located. On the Oki CD they are situated in *X:\Drivers\WinVer\CodePage* where *X:* is CD drive letter; *WinVer* is the Windows versions, and *CodePage* is the selected option from Windows ANSI, Win Baltic, Win Eastern European, Win Cyrillic, Win Greek, or Win Hebrew.



4. After files have finished copying, click on [Finish].

If the [Add New Hardware Wizard] window appears again, click on [Cancel] and restart the computer.

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